



2019 Annual Sustainability Report



Sua boca merece um expert. ✓

Edition of 2019 Report

GRI 102-40, 102-41, 102-42, 102-43, 102-46, 102-47, 102-48, 102-49, 102-50, 102-51, 102-52, 102-54

This report includes OdontoPrev's actions and performance in 2019. We observed our commitment to inform our stakeholders, in line with our values, especially pursuing a relationship based on respect, transparency, integrity, and trust. In this report, we evidence our concern with creating value, in the short, medium, and long terms.

This report observed the guidelines of the Global Reporting Initiative (GRI) - an entity that is a methodology global benchmark in the production of sustainability reports. We adopt the GRI Standard methodology, Core option, to collect and disclose environmental, economic, and social indicators, besides methods of management.

Aiming at improving our reporting practices, we sought to incorporate few principles of the Integrated Report, proposed by the International Integrated Reporting Council (IIRC), so that to better connect information, present a more concise content and foment OdontoPrev's more assertive understanding on capital management (I-financial, II-manufactured, III-intellectual, IV-human, V-social and relationship, and VI-natural).

Information refers to all companies and brands of OdontoPrev Group for the period between January 1, 2019, and December 31, 2019.

This report was approved by the Marketing Strategy, Sustainability, and Business department and the Investor Relations Officer.

Materiality

We reviewed materiality for this report, assisted by an external advisor. The materiality study consisted of a benchmarking, assessing companies in the domestic and international scenario, besides sustainability indexes, among them, ISE/B3, FTSE4Good, and DJSI (Dow Jones Sustainability Index). The analysis also contemplated a materiality map developed by the Sustainability Accounting Standards Board (Sasb), which discusses financial aspects, so that to especially meet the demands of capital markets stakeholders. The Sustainable Development Goals, particularly the goals pursued in the sector, were considered to define the material topics. The study considered OdontoPrev's previous materiality matrix, determined through consultation with stakeholders, conducted in 2016.

After tabulation, topics were crossed to check the most recurring discussed in sector reports. The topics were assessed and approved by the Marketing Strategy, Sustainability, and Business Department.

Aspect	Material Topic	GRI Disclosures	Internal boundaries	External boundaries
Economic	Economic performance	Economic performance (201); Market presence (202)	x	x
Economic	Anti-corruption	Anti-corruption (205)	x	
Social	Customer health and safety	Customer health and safety (416)		x
Social	Marketing	Marketing (417)	x	
Social	Training and education	Training and education (404)	x	
Social	Customer privacy	Customer privacy (418)		x
Social	Diversity and equal opportunity	Diversity (405)	x	
Social	Supplier social assessment	Supplier social assessment (414)		x
Environmental	Supplier environmental assessment	Supplier environmental assessment (308)		x
Environmental	Effluents and waste	Effluents and waste (306)	x	x
Environmental	Emissions	Emissions (305)	x	x

Note: the columns “Internal boundaries” and “External boundaries” consider the direct impacts of material topics on internal stakeholders (shareholders, beneficiaries, corporate customers, employees and accredited network) and external stakeholders (academic community, suppliers, press and civil society).